



eftsure inside D365FO

**Automation for
New bank accounts**

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Introduction

A new feature has been designed to **automate sending verifications** for **new bank accounts**. This feature is available in **v4.44.46.1680**.

Details

This new feature can be configured at the **vendor group level** and triggers a **daily batch**, running at 1AM, to **send a verification** for all suppliers' bank accounts matching the following criteria:

Legal entity:

Enabled for eftsure

Vendor:

Not excluded from eftsure

Has an **email address** configured

Vendor Country **AU** or **NZ**

Vendor group:

Not excluded from eftsure

New Send verifications (via batch) option **enabled**

Bank account:

Created in the **last 24h** by valid eftsure user access

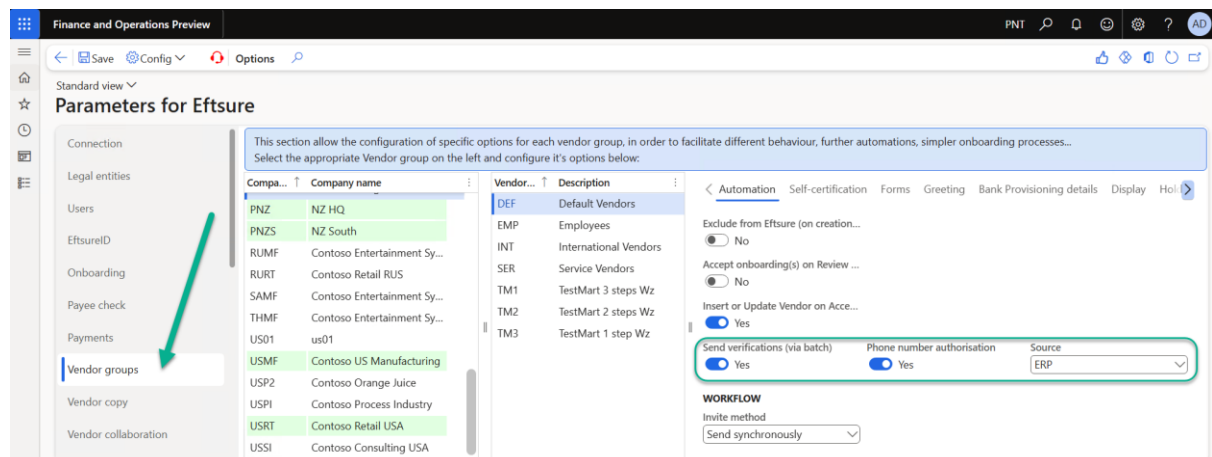
Status **Not Verified Yet** (Orange)

Verification has not been sent already

Bank account currency **AUD** or **NZD**

Configuration

To configure this new automation, go to **eftsure Parameters > Vendor groups, Automation**.



3 new fields are used to configure this feature:

Send verifications (via batch)

☒ Yes

Phone number authorisation

☒ Yes

Source

ERP

Send verifications (via batch)

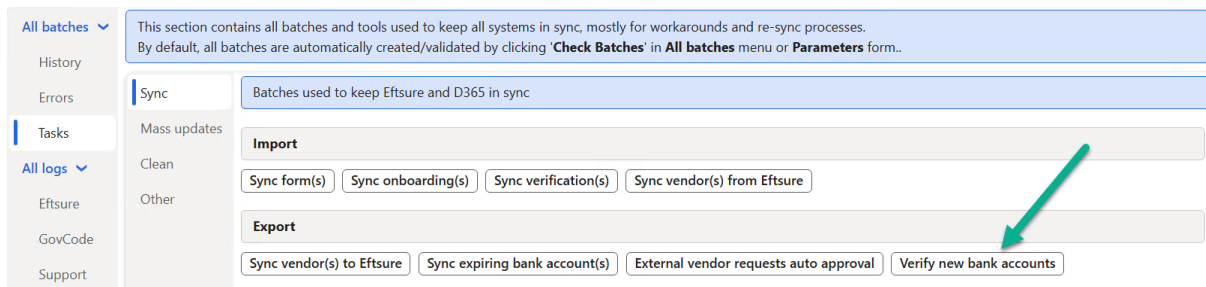
Enable the new feature at the vendor group level

Phone number authorisation	Do you provide authorisation for eftsure to use the default phone numbers if our verification team is unable to externally source the supplier's phone number
Source	Source of the phone number. Recommended value where appropriate: ERP

Note for Cross Company Data Sharing: Depending on your configuration, sharing these new fields will be required before processing. Our upgrade script will highlight the missing fields in your data sharing policies.

Manual run

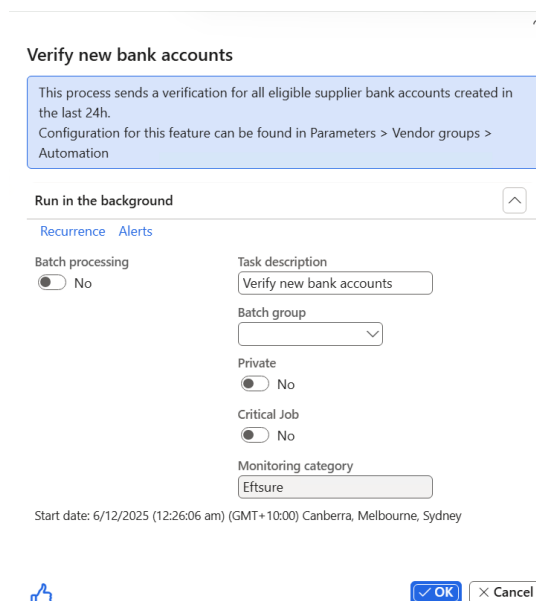
Although designed to be fully automated, this new batch can be triggered manually or used for testing. It is available in **eftsure Workspace > Admin > All batches > Tools > Sync > Verify new bank accounts**.



The screenshot shows the 'All batches' menu with a sidebar on the left containing 'History', 'Errors', 'Tasks', 'All logs', 'Eftsure', 'GovCode', and 'Support'. The main area has a header explaining that this section contains all batches and tools used to keep systems in sync. Below this, there are two sections: 'Import' and 'Export'. The 'Import' section includes buttons for 'Sync form(s)', 'Sync onboarding(s)', 'Sync verification(s)', and 'Sync vendor(s) from Eftsure'. The 'Export' section includes buttons for 'Sync vendor(s) to Eftsure', 'Sync expiring bank account(s)', 'External vendor requests auto approval', and 'Verify new bank accounts'. A green arrow points to the 'Verify new bank accounts' button.

Security permission is granted to **PESAdmin, PESConfigure, PESMaintain, PESSupport** privileges.

It opens the following popup:

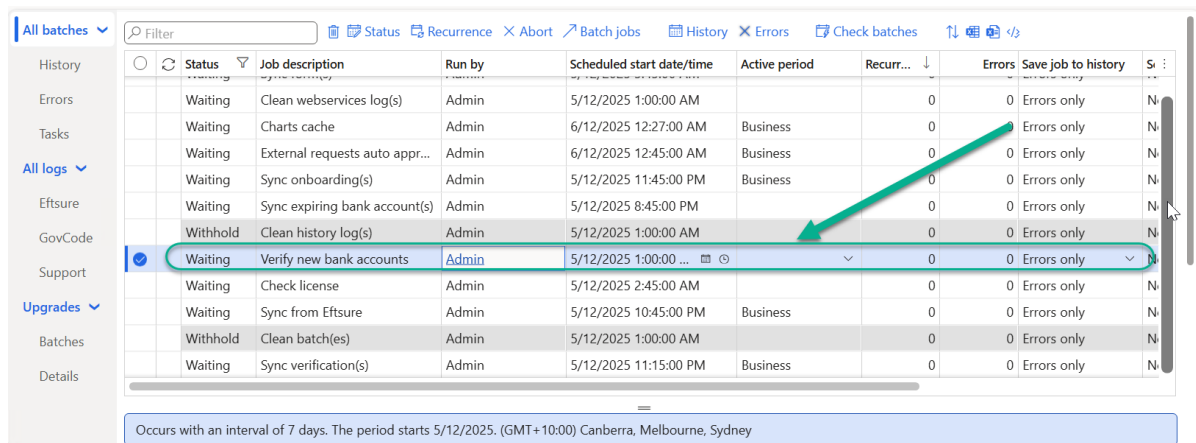


The screenshot shows the 'Verify new bank accounts' popup window. It has a title bar with a question mark icon. The main content area has a blue box with text: 'This process sends a verification for all eligible supplier bank accounts created in the last 24h. Configuration for this feature can be found in Parameters > Vendor groups > Automation'. Below this is a 'Run in the background' toggle switch, currently set to 'No'. There are two tabs: 'Recurrence' and 'Alerts'. Under 'Recurrence', there is a 'Batch processing' toggle switch, also set to 'No'. To the right, there is a 'Task description' text field with 'Verify new bank accounts', a 'Batch group' dropdown menu, a 'Private' toggle switch set to 'No', a 'Critical Job' toggle switch set to 'No', and a 'Monitoring category' dropdown menu with 'Eftsure'. At the bottom, there is a 'Start date' field showing '6/12/2025 (12:26:06 am) (GMT+10:00) Canberra, Melbourne, Sydney'. At the bottom right, there are 'OK' and 'Cancel' buttons.

Batch configuration

The new batch matches eftsure's batch framework. Use the **Check Batches** feature to regenerate all eftsure batches.

If **Hide Verifications** is not turned on (Parameters>User Interface > Extend > Hide > Verifications), as soon as a single vendor group is enabled for this feature, the **Check Batches** will create a new batch visible in **eftsure Workspace > Admin > All Batches**



Status	Job description	Run by	Scheduled start date/time	Active period	Recurr...	Errors	Save job to history	Si
Waiting	Clean webservises log(s)	Admin	5/12/2025 1:00:00 AM		0	0	Errors only	N
Waiting	Charts cache	Admin	6/12/2025 12:27:00 AM	Business	0	0	Errors only	N
Waiting	External requests auto appr...	Admin	6/12/2025 12:45:00 AM	Business	0	0	Errors only	N
Waiting	Sync onboarding(s)	Admin	5/12/2025 11:45:00 PM	Business	0	0	Errors only	N
Waiting	Sync expiring bank account(s)	Admin	5/12/2025 8:45:00 PM		0	0	Errors only	N
Withhold	Clean history log(s)	Admin	5/12/2025 1:00:00 AM		0	0	Errors only	N
Waiting	Verify new bank accounts	Admin	5/12/2025 1:00:00 ...		0	0	Errors only	N
Waiting	Check license	Admin	5/12/2025 2:45:00 AM		0	0	Errors only	N
Waiting	Sync from Eftsure	Admin	5/12/2025 10:45:00 PM	Business	0	0	Errors only	N
Withhold	Clean batch(es)	Admin	5/12/2025 1:00:00 AM		0	0	Errors only	N
Waiting	Sync verification(s)	Admin	5/12/2025 11:15:00 PM	Business	0	0	Errors only	N

Occurs with an interval of 7 days. The period starts 5/12/2025. (GMT+10:00) Canberra, Melbourne, Sydney

By default, this batch will run **every day at 1AM**, but can be amended by your administrator

The user running this batch will require **eftsure credentials** configured in **user options** to function properly.

Execution

During a single run, the system will query all bank accounts in all legal entities matching the above criteria and attempt to send a verification as per the previous configuration.

This example below shows the execution on a day where 5 vendors were created:

- 1 vendor without bank account (not valid for verification)
- 1 vendor excluded from eftsure with a bank account (not valid for verification)
- 1 vendor with a **cross matched** bank account (not valid for verification)
- 1 vendor with a **Not Verified Yet** bank account but **no email** (PNC-001886)
- 1 vendor with a **Not Verified Yet** bank account (PNC-001887).

Only 2 bank accounts are eligible for bank account verification and will be displayed into the logs.

✕

Message details

Infolog for job Verify new vendors (68739542249)

- ^ Infolog for task Verify new vendors (68740035715)
- ^ Verify new bank accounts
 - ^ PNC
 - ⚠ PNC-001886 Bank1: NoEmail
 - ℹ PNC-001887 Bank1: Sent to Valued Employee - 0403905765
 - ℹ Sent 1 verification(s)
 - ℹ End of job log

For each bank account, the system will attempt to automate the same action as **eftsure menu > Verification**:

?

My view ▾

Verification

This process sends an email to the vendor to request them to verify their bank account details in the Eftsure portal.
For more information, see [Verification](#)

Vendor account	Name	ABN	Method of payment	Group
PNT-000794	HOTLOCKS	15 920 488 957	EFT	DEF

DETAILS

First name Last name

Email

The phone number(s) provided below will be used for verifications if Eftsure are unable to source an independent number. By entering these phone number(s), I confirm that these number(s) are sourced from previous past trusted communications and not from a single invoice or email as those could be compromised.

Mobile phone Landline

Phone number authorisation ☒ No ☐ Yes Source

	Bank account	Name	Currency
<input checked="" type="radio"/>	Bank1	HOTLOCKS	AUD

Account Code Type SWIFT code BSB Bank Account Number

INVOICE DETAILS (OPTIONAL)

Tax Invoice Date Amount

👍
➤ Send verification ✕ Close

The following default values will be calculated, similar to the above form default values:

First name & Last name: Found on the matching contact person if available, otherwise use first name and last name from vendor group configuration, otherwise use first name and last name from system configuration.

Landline & Mobile & Email: Find primary value at the vendor level, otherwise at the contact person level, otherwise at find the non-primary value at the vendor level.

Phone number authorization and source: values as configured in the vendor group configuration.

[Check execution logs](#)

Batch execution logs are available in **eftsure Workspace > Admin > All batches > History**:

The screenshot displays the 'All batches' section of a software interface. On the left, a sidebar contains navigation links: 'History' (highlighted with a red circle), 'Errors', 'Tasks', 'All logs', 'eftsure', 'Government Code', 'Support', 'Upgrades', 'Batches', and 'Details'. The main area features a table with columns: Status, Job description, Actual start date/time, End date/time, Company, Created by, and Batch job ID. The table lists four 'Verify new bank accounts' jobs, all with a status of 'Ended'. Above the table, a top bar includes a 'Filter' input, a 'Download' icon (circled in red), and buttons for 'Clean', 'Tasks', 'Batch', and 'Errors'. Below the table, a detailed log for the selected batch is shown, listing verification attempts for PNC bank accounts, including one that failed due to 'NoEmail'.

Status	Job description	Actual start date/time	End date/time	Company	Created by	Batch job ID
Ended	Verify new bank accounts	10/12/2025 1:00:02 AM	10/12/2025 1:00:11 AM	PNC	Admin	68724308768
Ended	Verify new bank accounts	10/12/2025 2:26:23 PM	10/12/2025 2:26:30 PM	PNC	Admin	68724308768
Ended	Verify new bank accounts	10/12/2025 3:00:03 PM	10/12/2025 3:00:21 PM	PNC	Admin	68724308768
Ended	Verify new bank accounts	10/12/2025 3:02:13 PM	10/12/2025 3:02:34 PM	PNC	Admin	68724308768

Log details for the selected batch:

- Verify new bank accounts > PNC > PNC-001890 Bank1: Sent to Business Owner - rgjenibu@gmail.com
- Verify new bank accounts > PNC > PNC-001890 Bank2: Sent to Business Owner - rgjenibu@gmail.com
- Verify new bank accounts > PNC > PNC-001890 Bank3: Sent to Business Owner - rgjenibu@gmail.com
- Verify new bank accounts > PNC > PNC-001891 Bank1: NoEmail
- Verify new bank accounts > Sent 3 verification(s)

User can download the batch job history using Download icon.

Exceptions

All **exceptions/errors** will need to be manually corrected/cleared, before manually sending the verification to the supplier, as this new batch only processes bank accounts from the last 24hs.

To clear errors, go to **eftsure Workspace > Vendors > Not Verified Yet**, select the vendors in error, click the **eftsure menu > Verifications** to find the reason for the failure.

Possible errors to clear:

- Invalid email,
- Incorrect phone number, mobile, landline
- Timeout, server down...
- Etc...

Miscellaneous

All new columns at the vendor group configuration level are now also available in parameters entities for configuration import/export.

New upgrade script to set all vendor group configuration default values for **authorization = Yes** and **Source = ERP**, while automation is set to opt-in.