



# **eftsure inside D365FO**

## **Automation for New bank accounts**

Introduction.....	3
Details .....	3
Configuration .....	3
Manual run.....	4
Batch configuration .....	5
Execution .....	5
Check execution logs .....	6
Exceptions .....	7
Miscellaneous .....	7

## Introduction

A new feature has been designed to **automate sending verifications** for **new bank accounts**. This feature is available in **v4.44.46.1680**.

## Details

This new feature can be configured at the **vendor group level** and triggers a **daily batch**, running at 1AM, to **send a verification** for all suppliers' bank accounts matching the following criteria:

### Legal entity:

**Enabled** for eftsure

### Vendor:

**Not excluded** from eftsure

Has an **email address** configured

Vendor Country **AU** or **NZ**

### Vendor group:

**Not excluded** from eftsure

New Send verifications (via batch) option **enabled**

### Bank account:

Created in the **last 24h** by valid eftsure user access

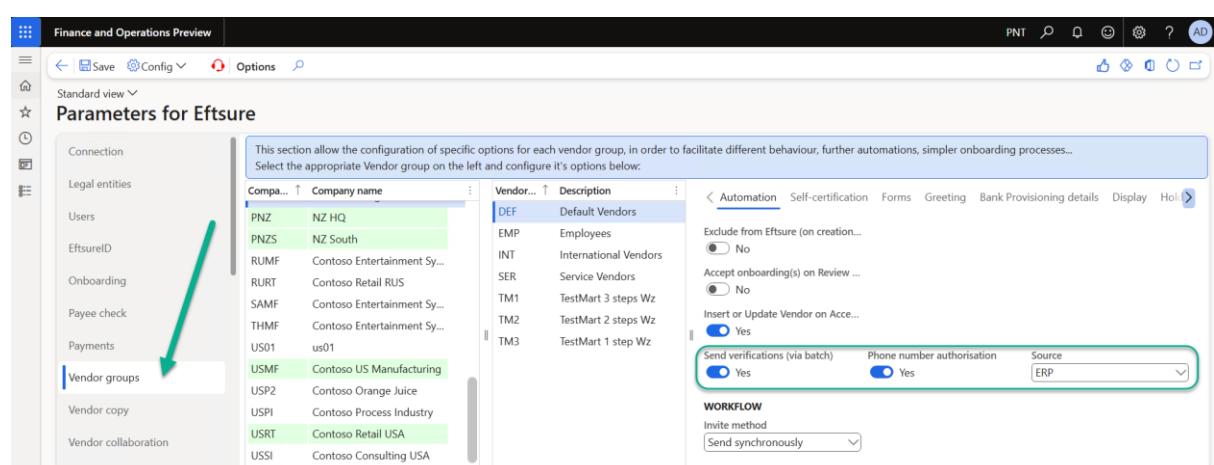
Status **Not Verified Yet** (Orange)

Verification has not been sent already

Bank account currency **AUD** or **NZD**

## Configuration

To configure this new automation, go to **eftsure Parameters > Vendor groups, Automation**.



Company name	Vendor ID	Description
PNZ NZ HQ	DEF	Default Vendors
PNZS NZ South	EMP	Employees
RUMF Contoso Entertainment Sy...	INT	International Vendors
RURT Contoso Retail RUS	SER	Service Vendors
SAMF Contoso Entertainment Sy...	TM1	TestMart 3 steps Wz
THMF Contoso Entertainment Sy...	TM2	TestMart 2 steps Wz
US01 us01	TM3	TestMart 1 step Wz
USMF Contoso US Manufacturing		
USP2 Contoso Orange Juice		
USPI Contoso Process Industry		
USR Contoso Retail USA		
USSI Contoso Consulting USA		

3 new fields are used to configure this feature:

**Send verifications (via batch)**  
 Yes

**Phone number authorisation**  
 Yes

**Source**  
ERP

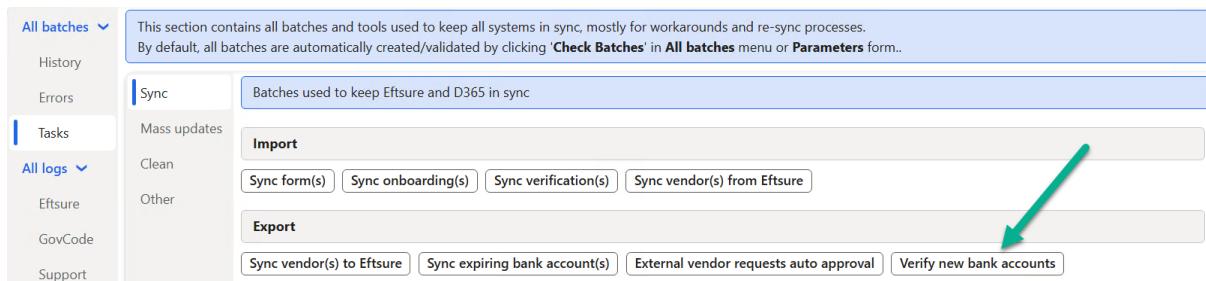
<b>Send verifications (via batch)</b>	Enable the new feature at the vendor group level
---------------------------------------	--

<b>Phone number authorisation</b>	Do you provide authorisation for eftsure to use the default phone numbers if our verification team is unable to externally source the supplier's phone number
<b>Source</b>	Source of the phone number. Recommended value where appropriate: ERP

**Note for Cross Company Data Sharing:** Depending on your configuration, sharing these new fields will be required before processing. Our upgrade script will highlight the missing fields in your data sharing policies.

### Manual run

Although designed to be fully automated, this new batch can be triggered manually or used for testing. It is available in **eftsure Workspace > Admin > All batches > Tools > Sync > Verify new bank accounts.**



This section contains all batches and tools used to keep all systems in sync, mostly for workarounds and re-sync processes. By default, all batches are automatically created/validated by clicking 'Check Batches' in All batches menu or Parameters form..

**Sync**

Batches used to keep Eftsure and D365 in sync

**Tasks**

Mass updates

**Import**

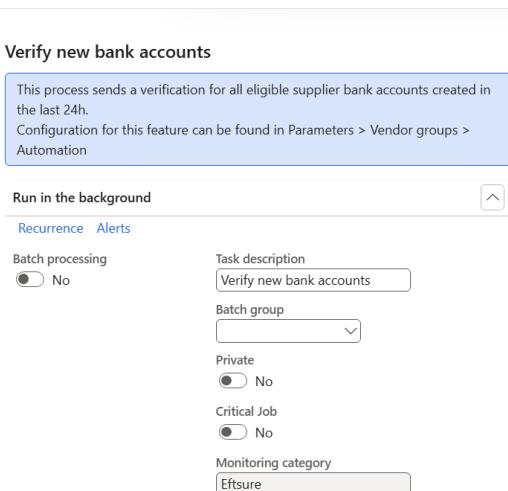
Sync form(s) Sync onboarding(s) Sync verification(s) Sync vendor(s) from Eftsure

**Export**

Sync vendor(s) to Eftsure Sync expiring bank account(s) External vendor requests auto approval Verify new bank accounts

Security permission is granted to **PESAdmin, PESConfigure, PESMaintain, PESSupport** privileges.

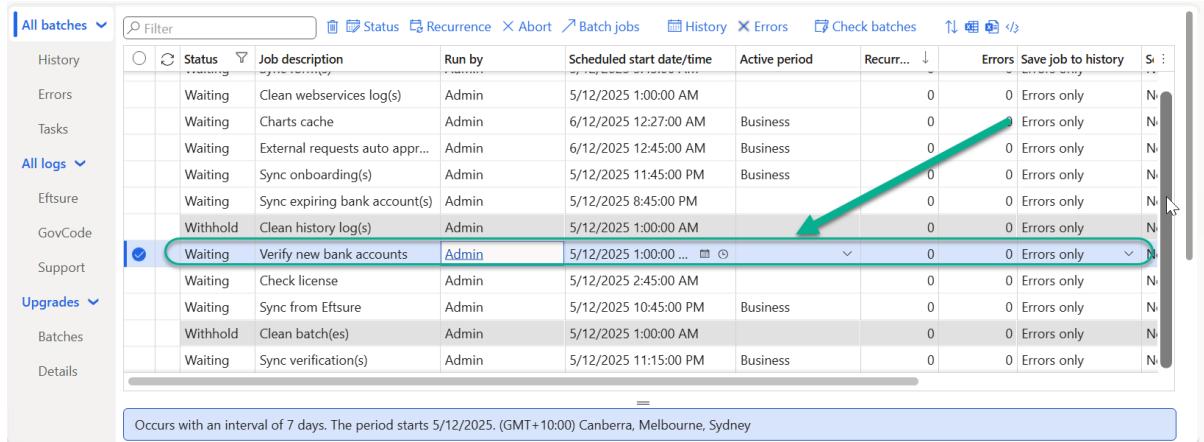
It opens the following popup:



## Batch configuration

The new batch matches eftsure's batch framework. Use the **Check Batches** feature to regenerate all eftsure batches.

If **Hide Verifications** is not turned on (Parameters>User Interface > Extend > Hide > Verifications), as soon as a single vendor group is enabled for this feature, the **Check Batches** will create a new batch visible in **eftsure Workspace > Admin > All Batches**



All batches									
History									
Errors									
Tasks									
All logs									
Eftsure									
GovCode									
Support									
Upgrades									
Batches									
Details									
Filter									
○	↻	Status	Y	Job description	Run by	Scheduled start date/time	Active period	Recurr...	Errors
		Waiting		Clean webservices log(s)	Admin	5/12/2025 1:00:00 AM			0
		Waiting		Charts cache	Admin	6/12/2025 12:27:00 AM	Business		0
		Waiting		External requests auto appr...	Admin	6/12/2025 12:45:00 AM	Business		0
		Waiting		Sync onboarding(s)	Admin	5/12/2025 11:45:00 PM	Business		0
		Waiting		Sync expiring bank account(s)	Admin	5/12/2025 8:45:00 PM			0
		Withhold		Clean history log(s)	Admin	5/12/2025 1:00:00 AM			0
		Waiting		Verify new bank accounts	Admin	5/12/2025 1:00:00 ...			0
		Waiting		Check license	Admin	5/12/2025 2:45:00 AM			0
		Waiting		Sync from Eftsure	Admin	5/12/2025 10:45:00 PM	Business		0
		Withhold		Clean batch(es)	Admin	5/12/2025 1:00:00 AM			0
		Waiting		Sync verification(s)	Admin	5/12/2025 11:15:00 PM	Business		0

By default, this batch will run **every day at 1AM**, but can be amended by your administrator

The user running this batch will require **eftsure credentials** configured in **user options** to function properly.

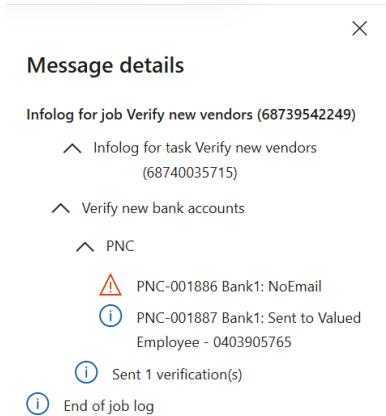
## Execution

During a single run, the system will query all bank accounts in all legal entities matching the above criteria and attempt to send a verification as per the previous configuration.

This example below shows the execution on a day where 5 vendors were created:

- 1 vendor without bank account (not valid for verification)
- 1 vendor excluded from eftsure with a bank account (not valid for verification)
- 1 vendor with a **cross matched** bank account (not valid for verification)
- 1 vendor with a **Not Verified Yet** bank account but **no email** (PNC-001886)
- 1 vendor with a **Not Verified Yet** bank account (PNC-001887).

Only 2 bank accounts are eligible for bank account verification and will be displayed into the logs.



For each bank account, the system will attempt to automate the same action as **eftsure menu > Verification**:

The screenshot shows the 'Verification' form. At the top, it says 'This process sends an email to the vendor to request them to verify their bank account details in the Eftsure portal. For more information, see [Verification](#)'. Below are fields for 'Vendor account' (PNT-000794), 'Name' (HOTLOCKS), 'ABN' (15 920 488 957), 'Method of payment' (EFT), and 'Group' (DEF). The 'DETAILS' section includes 'First name' (Business), 'Last name' (Owner), and 'Email' (business.owner@hotlocks.com.au). A note in an orange box says: 'The phone number(s) provided below will be used for verifications if Eftsure are unable to source an independent number. By entering these phone number(s), I confirm that these number(s) are sourced from previous past trusted communications and not from a single invoice or email as those could be compromised.' Below this are sections for 'Mobile phone' (+61 405 034 049), 'Landline' (empty), 'Phone number authorisation' (No), and 'Source' (None). A table lists bank accounts, with 'Bank1' selected. At the bottom, there are fields for 'Account Code Type' (Australia - BSB Number), 'SWIFT code' (empty), 'BSB' (923-100), 'Bank Account Number' (47382910), and 'INVOICE DETAILS (OPTIONAL)' (Tax Invoice, Date, Amount). At the bottom right are 'Send verification' and 'Close' buttons.

The following default values will be calculated, similar to the above form default values:

**First name & Last name:** Found on the matching contact person if available, otherwise use first name and last name from vendor group configuration, otherwise use first name and last name from system configuration.

**Landline & Mobile & Email:** Find primary value at the vendor level, otherwise at the contact person level, otherwise at find the non-primary value at the vendor level.

**Phone number authorization and source:** values as configured in the vendor group configuration.

## Check execution logs

Batch execution logs are available in **eftsure Workspace > Admin > All batches > History**:

The screenshot shows the eftsure workspace interface. On the left, a sidebar lists categories: 'All batches' (with 'History' selected and highlighted with a green box), 'Errors', 'Tasks', 'All logs' (with 'Batches' selected and highlighted with a green box), 'Support', and 'Upgrades' (with 'Batches' and 'Details' listed). The main content area is a table of batch jobs. The table has columns: Status, Job description, Actual start date/time, End date/time, Company, Created by, and Batch job ID. There are four rows, all of which are 'Ended'. The 'Job description' column for all rows is 'Verify new bank accounts'. The 'Actual start date/time' and 'End date/time' columns show dates and times from October 12, 2025. The 'Company' and 'Created by' columns are both 'PNC' and 'Admin'. The 'Batch job ID' column shows values 68724308768, 68724308768, 68724308768, and 68724308768 respectively. At the top of the table, there are filter and search options, and a download icon (highlighted with a green circle). At the bottom of the page, a green box highlights a list of verification logs:

```

Verify new bank accounts > PNC > PNC-001890 Bank1: Sent to Business Owner - rjenibu@gmail.com
Verify new bank accounts > PNC > PNC-001890 Bank2: Sent to Business Owner - rjenibu@gmail.com
Verify new bank accounts > PNC > PNC-001890 Bank3: Sent to Business Owner - rjenibu@gmail.com
Verify new bank accounts > PNC > PNC-001891 Bank1: NoEmail
Verify new bank accounts > Sent 3 verification(s)

```

User can download the batch job history using Download icon.

## Exceptions

All **exceptions/errors** will need to be manually corrected/cleared, before manually sending the verification to the supplier, as this new batch only processes bank accounts from the last 24hs.

To clear errors, go to **eftsure Workspace > Vendors > Not Verified Yet**, select the vendors in error, click the **eftsure menu > Verifications** to find the reason for the failure.

Possible errors to clear:

- Invalid email,
- Incorrect phone number, mobile, landline
- Timeout, server down...
- Etc...

## Miscellaneous

All new columns at the vendor group configuration level are now also available in parameters entities for configuration import/export.

New upgrade script to set all vendor group configuration default values for **authorization = Yes** and **Source = ERP**, while automation is set to opt-in.